

TECHNICAL SERVICES L L C **SINCE 1999** 



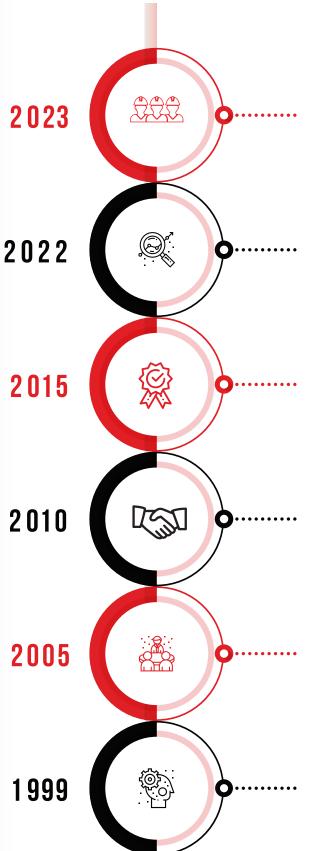
## **QUALITY SERVICE PARTNER**

## WITH RELIABLE THOUGHTS

We are a leading provider of comprehensive maintenance solutions. With our expertise and commitment to excellence, we ensure the efficient operation and longevity for your valuable properties.

## **OUR HISTORY**

We have a rich history of delivering exceptional services and forging long-lasting relationships with our clients. At Sunrise Technical Services LLC, our history is a testament to our unwavering commitment to excellence, innovation, and customer satisfaction. We are proud of our journey so far and excited about the possibilities that lie ahead. Here's a glimpse into our journey:



#### **PROFESSIONAL TEAM**

We currently employ over 150 skilled professionals and we are excited about the future and the opportunities it holds. We remain committed to continuous improvement, embracing emerging technologies, and expanding our service offerings to better serve our clients.

#### ISO CERTIFICATION

In addition to our technical prowess, we also prioritize safety, sustainability, and environmental responsibility as a result we were ISO 9001:2015, ISO 14001:2015, ISO 45001:2018, ISO 41001:2018 certified. Achieving ISO certification has been a significant milestone in our pursuit of excellence. It is a testament to our dedication to quality, customer satisfaction, and continual improvement. With ISO certification, we assure our clients of our commitment to providing reliable, efficient, and high-quality technical services.

#### **WINNING AWARDS**

Our commitment to excellence and customer satisfaction has garnered industry recognition over the years. We were honored to receive numerous awards and recognition from our clients which serves as a testament to our dedication and expertise. These accolades have motivated us to continually raise the bar and set new benchmarks for service quality and innovation.

#### **GAINING TRUST & REPUTATION**

As our reputation grew, so did our client base. We have worked with clients ranging from small businesses to large enterprises, earning their trust through our exceptional service quality and customer satisfaction. We take pride in building long-lasting relationships with our clients, understanding their unique requirements, and providing tailored solutions that address their specific challenges.

#### **GROWTH**

Since our inception, we have steadily grown and evolved, expanding our capabilities and expertise to meet the changing needs of our clients. Over the years, we have assembled a team of highly skilled professionals who bring a wealth of knowledge and experience to every project. Our technicians, engineers, and support staff are passionate about what they do and are dedicated to delivering innovative and reliable solutions.

#### **ESTABLISHED**

Established in 1999 with fewer than 10 employees, Sunrise Technical Services LLC was founded with a vision to provide exceptional building maintenance services and solutions to clients across various industries.



## **ABOUT US**

Sunrise Technical Services LLC, your premium building maintenance company. With a commitment to excellence and a focus on delivering top-notch services, we are here to take care of all your building maintenance needs. Whether you own a residential, commercial, or industrial property, we have the expertise and resources to ensure your buildings are well-maintained and in optimal condition. We have emerged and established as one of the topmost Dubai's leading and finest innovative maintenance service provider. We provide exceptional maintenance solutions for properties across the United Arab Emirates and we are privileged to work with industry specialists as well as private property owners.

## **MISSION**

To provide quality maintenance service using experienced workforce in order to achieve customer satisfaction and to establish a long-term relationship with our valued customers.

## **VISION**

At Sunrise Technical Services LLC, Our vision is to create a better everyday life for our customers. Our business idea supports this goal by providing a diverse selection of well-designed, functional maintenance solutions at affordable pricing.

## **CORE VALUES**

**Excellence:** Striving for excellence in every aspect of our work, delivering high-quality services, and exceeding customer expectations.

**Integrity:** Acting with honesty, transparency, and ethical behavior, maintaining the highest level of integrity in all our interactions and relationships.

**Safety:** Prioritizing the safety of our employees, customers, and the communities in which we operate, ensuring a safe work environment and adhering to strict safety protocols.

## WHY CHOOSE US?

**Expertise and Experience:** With 23 years of experience in the industry, our highly trained technicians and staff possess the knowledge and skills necessary to handle any building maintenance challenge.

**Quality and Reliability:** We are committed to delivering top-quality services and achieving customer satisfaction. Our team uses high-quality materials, advanced equipment, and proven techniques to ensure long-lasting results.

**Customized Solutions:** We understand that every building is unique, and we tailor our services to meet your specific needs. Our team will work closely with you to develop a maintenance plan that fits your requirements and budget.

**Timely Response:** Maintenance issues can arise unexpectedly, and we are here to provide prompt assistance. Our 24/7 emergency response team is ready to address any urgent maintenance concerns, minimizing downtime and disruptions.

**Professionalism:** We pride ourselves on maintaining the highest standards of professionalism in every aspect of our work. From our well-presented technicians to our clear communication and transparent pricing, you can trust us to deliver a professional experience.



## **OUR CERTIFICATIONS**







ISO 41001:2018

FACILITIES MANAGEMENT SYSTEM



OCCUPATIONAL HEALTH & SAFETY MANAGEMENT SYSTEM



ISO 14001:2015

ENVIRONMENTAL MANAGEMENT SYSTEM



ISO 9001:2015

QUALITY MANAGEMENT SYSTEM

## **QUALITY & ASSURANCE**

We have implemented a robust Quality Management System that governs every aspect of our service delivery. Our QMS is based on industry best practices and international standards, enabling us to consistently meet or exceed customer expectations. Through our QMS, we establish clear processes, procedures, and guidelines that are rigorously followed by our team, ensuring consistency, reliability, and traceability in all our services.

Our approach is to make sure that everything is questioned and therefore quality checked. We review all our on-going and completed projects, making sure that everything is properly documented as it goes through all the stages until the completion of the project. We pride ourselves in handing over projects with quality and excellence.

## **QHSE POLICY**

SUNRISE TECHNICAL SERVICES LLC recognize & is committed to promote the Quality, Health, and Safety of everyone involved in SUNRISE TECHNICAL SERVICES LLC's activities in such a way to safeguard the nature and work to minimize the impact of activities on the environment.

#### **Our Policy is:**

- To have a strong objectives and responsibilities for Quality, Health, Safety & Environmental performance across all levels of the company activities.
- Interact and committed with local and international standards & applicable legal requirements for best health and safety, environmental practices within the organization.
- We conduct regular risk assessments to identify and address potential hazards and risks associated with our operations.
- Acknowledge the QHSEMS gaps through customers, visitor's suggestion for better continual improvements commitment.
- We are committed to offer best health, safety, and environmental atmosphere, with in the organizations, for clients, employees and visitors.
- Complying with relevant environmental laws, regulations, and standards.
- Continuously seeking opportunities to improve our environmental performance and promote sustainability.
- SUNRISE TECHNICAL SERVICES LLC is committed to prevent injury, illness, and pollution from activities.
- Ensuring the appropriate training, supervision, information, and resources are provided to all employees, customers, visitors and interested parties to support our objectives to be achieved.
- Communicate with all employees and other interested parties about matters that may affect their Quality, Health, Safety and Environment.
- Conserving natural resources through energy consumption and minimizing waste generation and emissions.
- Monitor our performances and activities through audits and reviews to ensure that our objectives are achieved.
- SUNRISE TECHNICAL SERVICES LLC employees are expected to ensure that their actions or omissions do not contravene the spirit of this policy.

## **OUR SERVICES**

We are committed to providing exceptional maintenance services with the help of advanced technology and a team of highly qualified employees. We provide a wide range of services catered to your specific requirements.



## **PAINTING**

Professional internal and external painting services for residential, commercial, and industrial properties.

## WATERPROOFING

Expert waterproofing solutions to protect structures from water infiltration & to prevent mold growth, structural damage, & leakage.

## **CARPENTRY**

Assembling and installation of cupboard, furniture, doors, kitchen cabinets and other joineries.



#### **PLUMBING**

Install, repair & maintain pipes, valves, fittings & drainage systems in commercial & residential structures.



### **FLOORING**

Laying tiles, carpeting, wood, concrete, interlocks, curbstone & all other types of professional flooring.



### **ELECTRICAL**

Installing switches, cables, outlets, DB, lights & other electrical components along with maintaining & troubleshooting electrical systems.



### **RENOVATION**

End of lease, reinstatement and renovation works in buildings, villas, factories, labor camps etc.



### **PEST CONTROL**

Identifies pest problem & implement appropriate solution to eliminate pests from residential, commercial & industrial facilities.



## **ROAD MARKING**

Application of various lines, symbols & patterns on roads and highways to provide visual guidance to drivers & pedestrians to ensure road safety.



### **MASONRY**

Erecting stone or brick walls, plastering, Cement repairs and coating works etc.



### **HVAC SYSTEM**

Installation, maintenance & repairing of various ventilation, heating & cooling systems



## PARKING LOT PAINTING

Marking & painting lines, symbols & signs on the surface of a parking lot to create organized & efficient parking spaces.



# SANITARY CONTRACTING

Installation & maintenance of sanitary systems to ensure proper functioning of water supply, wastewater management and hygiene.



### **CLEANING**

General cleaning, floor care & specialized cleaning to all residential & commercial structures including newly constructed or renovated spaces.



## **EPOXY FLOORING**

All types of epoxy flooring for hospitals, warehouses, factories, and all commercial & industrial structures.



## PREVENTIVE MAINTENANCE

We identify & address potential issues before they become major problems. This may involve regular inspections, & other proactive measures to maintain the building's systems & equipments.



## **EXTERNAL CLEANING**

Pressure washing, window cleaning, facade cleaning, roof cleaning & pavement cleaning of the exterior surfaces of buildings, structures & outdoor areas.



## ALUMINIUM & GLASS

Fabrication, installation, & maintenance of various structures & products made from aluminum & glass materials like windows, doors, curtain walls or creating custom aluminum & glass structures.



# SANITARY POLISHING

Repair and polishing of sanitary fixtures and fittings, such as sinks, toilets, bathtubs, showers, & other fixtures to restore shine, and enhance the overall appearance of the fixtures to give a brand-new look.



# INTERIOR DESIGNING

Enhancing the interior spaces of buildings to create functional, aesthetically pleasing & well-designed environments.



# **BUILDING MATERIALS**

We offer diverse range of materials essential for construction, renovation, or for maintenance of buildings.



# POOL MAINTENANCE

By doing regular cleaning, filtration & motor system maintenance & periodic inspections we ensure the swimming pools remains clean, safe & properly functional.



# HANDYMAN SERVICES

Providing skilled individuals who are proficient in a wide range of home repair & maintenance tasks.



# MANPOWER SUPPLY

Supplying right workers to the right job positions to meet the staffing needs of organizations in the Facilities Management industry.



### **HANDRAIL**

Installation of handrail to staircases, ramps, balconies, or other areas to provide support & safety.



### **PERGOLA**

Get your outdoor space ready for spring. We install custom-made wooden and aluminum pergolas & motorized awning for patio



### **WALLPAPER**

Installation of wallpaper to enhance the appearance of walls and create a desired aesthetic



### **CCTV**

Installation of various CCTV systems to enable surveillance for enhancing security of a specific area or premises



## FIRE FIGHTING & ALARM

Firefighting & alarm systems which detects fires early, alert occupants & provide the means to extinguish the fire or evacuate to safety.



## **LANDSCAPING**

Enhancing the aesthetic appeal of outdoor space by adding natural elements such as plants & trees along with hardscape features like pathways, fences & water features to create a visually pleasing and functional environment.



#### **SMART HOME**

Use of technology & automation to enhance convenience, optimize energy consumption, improve security and comfort in apartments



### **PARTITIONING**

Dividing larger space into smaller sections using physical barriers in various settings such as offices, commercial spaces, & residential buildings to be used as separate room, meeting, or storage spaces

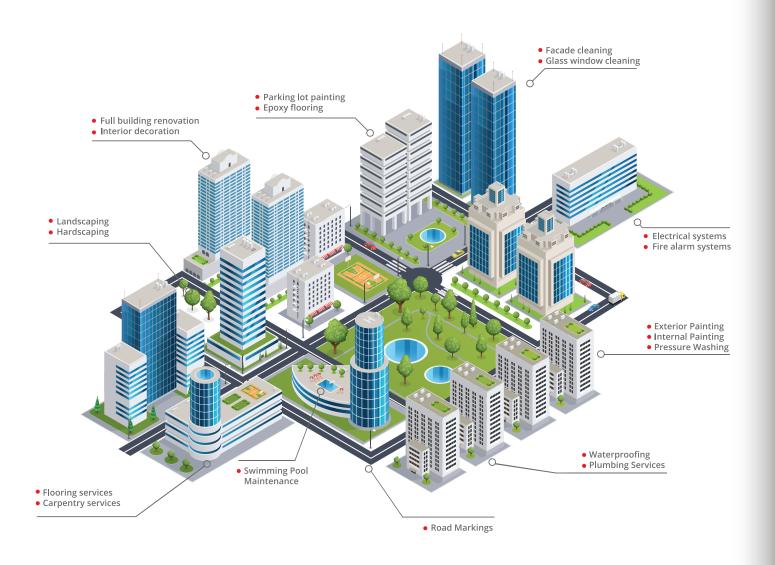


#### **CEILING**

Installation, renovation, or repair of the ceiling to create a visually appealing, functional, and safe overhead surface.

## **OUR SPECIALITIES**

We are committed to providing exceptional maintenance services with the help of advanced technology and a team of highly qualified employees. We provide a wide range of services catered to your specific requirements. Regular building maintenance helps preserve the value of the property over time. We address the maintenance needs promptly to prevent minor issues from escalating into major problems, which can lead to costly repairs or property devaluation. We perform inspections, repairs, and updates to ensure the safety and compliance of the property. Regular checks on electrical systems, fire safety equipment, plumbing, and structural integrity help mitigate potential hazards and ensure compliance with relevant regulations and standards. A well-maintained building creates a positive experience for occupants, whether they are tenants, employees, or visitors. Moreover, a clean, comfortable, and properly functioning environment enhances productivity, satisfaction, and overall well-being. Well-maintained buildings tend to have a longer lifespan. Regular inspections, preventive maintenance, and timely repairs help extend the life of building components, equipment, and systems, reducing the need for premature replacements and associated costs.



## **OUR MAJOR CLIENTS**































































## **OUR ACHIEVEMENTS**

We take pride in our commitment to delivering exceptional services and building strong partnerships with our clients. As a testament to our dedication and the quality of our work, we have received several certificates and acknowledgments from our esteemed clients. These certificates and testimonials highlights our track record of client satisfaction and the trust placed in our services. We value these accolades as they demonstrate our ability to deliver exceptional results and exceed client expectations.

















## **Contact Us!**

Contact us today to learn more about our building maintenance services and how we can help you maintain a safe, functional, and aesthetically pleasing environment for your property. Our team is ready to assist you and provide a customized solution that meets your needs and exceeds your expectations.

- +97142760179 | +97144572787
- +971559282322 | +971558051816
- Building F-04 Office no 1, China cluster, International City, Dubai
- Indigo Optima 1 Building, Office no 312, Al Warsan First, Dubai
- info@sunrisetechnicalservice.com | accounts@sunrisetechnicalservice.com
- www.sunrisetechnicalservice.com
- m www.linkedin.com/company/sunrise-technical-services-llc/



